

LSAA AMENDING AGREEMENT

THIS AMENDING AGREEMENT (the "Agreement") is made as of the 1st day of April, 2017

BETWEEN:

CHAMPLAIN LOCAL HEALTH INTEGRATION NETWORK (the "LHIN")

AND

Caressant Care Nursing and Retirement Homes Ltd. (the "HSP")

IN RESPECT OF SERVICES PROVIDED AT:

Caressant Care Bourget located at
2279 Laval Street, P.O. Box 99, Bourget, ON K0A 1E0

and

Caressant Care Cobden located at
Wren Drive, P.O. Box 430, Cobden, ON K0J 1K0

WHEREAS the LHIN and the HSP (together the "Parties") entered into a long-term care home service accountability agreement that took effect April 1, 2016 (the "LSAA");

NOW THEREFORE in consideration of mutual promises and agreements contained in this Agreement and other good and valuable consideration, the parties agree as follows:

1.0 Definitions. Except as otherwise defined in this Agreement, all terms shall have the meaning ascribed to them in the LSAA. References in this Agreement to the LSAA mean the LSAA as amended and extended.

2.0 Amendments.

2.1 Agreed Amendments. The LSAA is amended as set out in this Article 2.

2.2 Amended Definitions.

The following terms have the following meanings.

For the Funding Year beginning April 1, 2017, "**Schedule**" means any one, and "**Schedules**" means any two or more as the context requires, of the Schedules appended to this Agreement, including:

- Schedule A. Description of Homes and Beds;
- Schedule B. Additional Terms and Conditions Applicable to the Funding Model;
- Schedule C. Reporting Requirements;
- Schedule D. Performance; and
- Schedule E. Form of Compliance Declaration.

For clarity, the Schedules appended to this Agreement, and in effect for the Funding Year beginning April 1, 2017, are the Schedules in effect for the Funding Year that began April 1, 2016 ("2016-17"), except that:

- 2.2.1 Schedule A may have been amended;
- 2.2.2 the footnote in Schedule C has been amended; and,
- 2.2.3 Schedule D has been amended to reflect only the Funding Year beginning April 1, 2017.

2.3 Reporting. The LSAA is hereby amended by deleting Section 6.2(c) and replacing it with the following:

Reporting. The HSP will report on its community engagement and integration activities as requested from time to time by the LHIN.

3.0 Effective Date. The amendment set out in Article 2 shall take effect on April 1, 2017. All other terms of the LSAA shall remain in full force and effect.

4.0 Governing Law. This Agreement and the rights, obligations and relations of the Parties will be governed by and construed in accordance with the laws of the Province of Ontario and the federal laws of Canada applicable therein.

5.0 Counterparts. This Agreement may be executed in any number of counterparts, each of which will be deemed an original, but all of which together will constitute one and the same instrument.

6.0 Entire Agreement. This Agreement constitutes the entire agreement between the Parties with respect to the subject matter contained in this Agreement and supersedes all prior oral or written representations and agreements.

IN WITNESS WHEREOF the Parties have executed this Agreement on the dates set out below.

CHAMPLAIN LOCAL HEALTH INTEGRATION NETWORK

By:



Jean-Pierre Boisclair, Chair

March 28, 2017.

Date

And by:

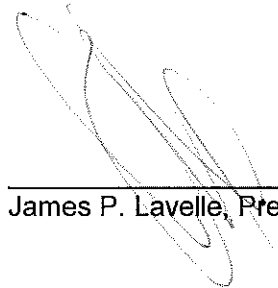


Chantale LeClerc, CEO

March 13, 2017

Date

Caressant Care Nursing and Retirement Homes Ltd.



James P. Lavelle, President

March 2, 2017

Date

Schedule C – Reporting Requirements

1. In-Year Revenue/Occupancy Report	
Reporting Period	Estimated Due Dates¹
2016 – Jan 01-16 to Sept 30-16	By October 15, 2016
2017 – Jan 01-17 to Sept 30-17	By October 15, 2017
2018 – Jan 01-18 to Sept 30-18	By October 15, 2018
2. Long-Term Care Home Annual Report	
Reporting Period	Estimated Due Dates¹
2016 – Jan 01-16 to Dec 31-16	By September 30, 2017
2017 – Jan 01-17 to Dec 31-17	By September 30, 2018
2018 – Jan 01-18 to Dec 31-18	By September 30, 2019
3. French Language Services Report	
Fiscal Year	Due Dates
2016-17 – Apr 01-16 to March 31-17	April 28, 2017
2017-18 – Apr 01-17 to March 31-18	April 30, 2018
2018-19 – Apr 01-18 to March 31-19	April 30, 2019
4. OHRM/MIS Trial Balance Submission	
2016-2017	Due Dates (Must pass 3c Edits)
Q2 – Apr 01-16- to Sept 30-16 (Fiscal Year)	October 31, 2016
Q2 – Jan 01-16 to Jun 30-16 (Calendar Year)	
Q3 – Apr 01-16- to Dec 31-16 (Fiscal Year)	January 31, 2017 – Optional Submission
Q3 – Jan 01-16 to Sept 30-16 (Calendar Year)	
Q4 – Apr 01-16- to March 31-17 (Fiscal Year)	May 31, 2017
Q4 – Jan 01-16 to Dec 31-16 (Calendar Year)	
2017-2018	Due Dates (Must pass 3c Edits)
Q2 – Apr 01-17 to Sept 30-17 (Fiscal Year)	October 31, 2017
Q2 – Jan 01-17 to June 30-17 (Calendar Year)	
Q3 – Apr 01-17 to Dec 31-17 (Fiscal Year)	January 31, 2018 – Optional Submission
Q3 – Jan 01-17 to Sept 30-17 (Calendar Year)	
Q4 – Apr 01-17 to March 31-18 (Fiscal Year)	May 31, 2018
Q4 – Jan 01-17 to Dec 31-17 (Calendar Year)	
2018-2019	Due Dates (Must pass 3c Edits)
Q2 – Apr 01-18 to Sept 30-18 (Fiscal Year)	October 31, 2018
Q2 – Jan 01-18 to June 20-18 (Calendar Year)	
Q3 – Apr 01-18 to Dec 31-18 (Fiscal Year)	January 31, 2019 – Optional Submission
Q3 – Jan 01-18 to Sep 30-18 (Calendar Year)	
Q4 – Apr 01-18 to March 31-19 (Fiscal Year)	May 31, 2019
Q4 – Jan 01-18 to Dec 31-18 (Calendar Year)	
5. Compliance Declaration	
Funding Year	Due Dates
January 1, 2016 – December 31, 2016	March 1, 2017
January 1, 2017 – December 31, 2017	March 1, 2018
January 1, 2018 – December 31, 2018	March 1, 2019

¹ These are estimated dates provided by the MOHLTC and are subject to change. If the due date falls on a weekend, reporting will be due the following business day.

Schedule C – Reporting Requirements Cont'd

6. Continuing Care Reporting System (CCRS)/RAI MDS	
Reporting Period	Estimated Final Due Dates¹
2016-2017 Q1	August 31, 2016
2016-2017 Q2	November 30, 2016
2016-2017 Q3	February 28, 2017
2016-2017 Q4	May 31, 2017
2017-2018 Q1	August 31, 2017
2017-2018 Q2	November 30, 2017
2017-2018 Q3	February 28, 2018
2017-2018 Q4	May 31, 2018
2018-2019 Q1	August 31, 2018
2018-2019 Q2	November 30, 2018
2018-2019 Q3	February 28, 2019
2018-2019 Q4	May 31, 2019
7. Staffing Report	
Reporting Period	Estimated Due Dates¹
January 1, 2016 – December 31, 2016	July 7, 2017
January 1, 2017 – December 31, 2017	July 6, 2018
January 1, 2018 – December 31, 2018	July 5, 2019
8. Quality Improvement Plan (submitted to Health Quality Ontario (HQO))	
Planning Period	Due Dates
April 1, 2016 – March 31, 2017	April 1, 2016
April 1, 2017 – March 31, 2018	April 1, 2017
April 1, 2018 – March 31, 2019	April 1, 2018

Schedule D – Performance

1.0 Performance Indicators

The HSP's delivery of the Services will be measured by the following Indicators, Targets and where applicable Performance Standards. In the following table:
n/a means 'not-applicable', that there is no defined Performance Standard for the indicator for the applicable year.
tbd means a Target, and a Performance Standard, if applicable, will be determined during the applicable year.

INDICATOR CATEGORY	INDICATOR P=Performance Indicator E=Explanatory Indicator	2017/18	
		Performance	
		Target	Standard
Organizational Health and Financial Indicators	Debt Service Coverage Ratio (P)	1	≥1
	Total Margin (P)	0	≥0
Coordination and Access Indicators	Average Long-Stay Occupancy / Average Long-Stay Utilization (E)	n/a	n/a
	Wait Time from CCAC Determination of Eligibility to LTC Home Response (E)	n/a	n/a
	Long-Term Care Home Refusal Rate (E)	n/a	n/a
Quality and Resident Safety Indicators	Percentage of Residents Who Fell in the Last 30 days (E)	n/a	n/a
	Percentage of Residents Whose Pressure Ulcer Worsened (E)	n/a	n/a
	Percentage of Residents on Antipsychotics Without a Diagnosis of Psychosis (E)	n/a	n/a
	Percentage of Residents in Daily Physical Restraints (E)	n/a	n/a

2.0 LHIN-Specific Performance Obligations

Integrated Decision Support: The HSP will collaborate in the planning of a Regional Integrated Decision Support System as required.

Indigenous Cultural Awareness: The HSP will report on the activities it has undertaken during the fiscal year to increase the indigenous cultural awareness and sensitivity of its staff, physicians and volunteers throughout the organization. This supports the goal of improving access to health services and health outcomes for indigenous people. The Indigenous Cultural Awareness Report, using a template to be provided by the LHIN, is due to the LHIN by April 30, 2018 and should be submitted using the subject line: 2017-18 Indigenous Cultural Awareness Report to ch.accountabilityteam@lhins.on.ca. HSPs that have multiple accountability agreements with the LHIN should provide one aggregated report for the corporation.

Sub-region Planning: The Champlain LHIN has established five sub-regions in order to improve patient and client health outcomes through population health planning and integrated service delivery. HSPs are expected to collaborate in the development of sub-region planning, and to contribute to more coordinated care for sub-regional populations across the continuum of primary, home, community, and long-term care and to improve transitions from hospital to community care. This will require close collaboration and partnership with primary care providers in each sub-region in meeting the needs of their patients.

Palliative Care: The Health Service Provider agrees to leverage materials developed by Champlain Hospice Palliative Care Program and Hospice Care Ontario to provide education for staff, volunteers and service recipients on advance care planning/ health care consent and to incorporate regionally developed tools to support standardized documentation of patient/resident goals of care.

Behavioural Supports Ontario: Long term care homes are accountable for collecting and reporting activities related to Behavioural Supports Ontario. Long term care homes will submit recorded activity on a quarterly basis using the Provincial Activity Tracker. Quarterly reports will be submitted to the Champlain BSO lead (Royal Ottawa Health Care Group).

French Language Services - Identified (Caressant Care Bourget): Using the template to be provided by the LHIN, the HSP will submit a fully compliant completed new designation plan to the LHIN, by April 30, 2018.

French Language Services - Non-Identified (Caressant Care Cobden): Using a template to be provided by the LHIN, the HSP will submit a brief report that outlines how it addresses the needs of its local Francophone community to the LHIN, by April 30, 2018.